



Network Programs Corporate Overview

Founded in the United States in 1992, Network Programs (www.networkprograms.com) is a pioneering software development outsourcer and innovator of the global delivery model. With a management team drawn from leading global IT/telecom companies, we develop technology used in communications networks, contact centres and consumer electronics. A wholly-owned subsidiary of the Jubilant Group, a US\$650M company, our solutions developed in our state-of-the-art software development centre in India cover a wide range of software development services – onsite and offshore – provided to the telecommunications, electronics and business process outsourcing (BPO) industries. We service our customers from our offices in United States, Japan, India and Australia, in addition to the channel partners located in Bangladesh, Sri Lanka and the Middle East.

Our Credentials

- With a team of more than 200 software engineers who have completed numerous projects, our delivery model is based on global resourcing, robust domain expertise, and proven quality affirmed by certifications for SEI CMM level 5, ISO 9001:2000 and BS7799 for information security. In addition, we adhere to the social accountability standard SA8000.
- With domain expertise in multiple industry verticals that includes finance, retail, telecom, electronics, contact centres and automotives, we have successfully positioned ourselves as one of the leading global IT service providers.
- Possessing the flexibility to work with leading IT corporations as well as smaller technology innovators, we have a proven track record of maintaining long-standing customer relationships with leading global companies among the Fortune 500 and Global 1000.
- Our management team hails from premier telecom institutions like C-DOT (India's premier telecom R&D centre), Lucent Technologies (formerly Bell Labs), Telcordia (formerly Bellcore), IBM and Siemens.

Solutions @ Network Programs

Software Development Services

We provide an array of software services including research and development, design, applications development, testing, maintenance and system integration. With 15+ years of experience, our teams focus on solutions for network management, business and operations support systems, switching technology and embedded systems. With extensive experience in cutting-edge convergence technologies -- wireline, wireless and broadband, and Internet infrastructure -- our solutions include software for Internet television (IPV), radio frequency identification (RFID), smart cards and biometric systems. In the embedded space, we develop software solutions for real-time operation systems (RTOS), kernels, protocol stacks, codecs, device drivers, etc. We also provide hardware development support for board support packages (BSP), field programmable gate-arrays (FPGA), and application-specific integrated circuits (ASIC) services used in semiconductors.

Contact Centre Solutions

Our Contact Technologies Excellence Centre (CTEC) has extensive experience and expertise in providing end-to-end customer integration management. Our portfolio consists of interactive voice response systems (IVRS), diallers, loggers, automatic call distribution (ACD) middleware, customer relationship management (CRM) solutions, workforce management and custom built applications for industries such as telecommunications, banking, financial services and insurance (BFSI), transportation, utilities and healthcare sectors. CTEC offers consulting, solutions and services for inbound, blended and outbound solutions, application management, offshore development, testing and managed support services. CTEC leverages its own innovative products along with partners such as Interactive Intelligence, Aspect Software, Verint and Vox Spectrum. Our customers include leading telecom service operators, government agencies and enterprises in India, South Asian and Asia Pacific (APAC) regions.

Onsite Technical Resourcing

Our onsite technical resourcing team provides IT resourcing service to the US and Japanese markets. We work directly with our customers to provide flexible IT staffing services -- recruiting, long-term placements, and consulting services. NPI's specialised resourcing team matches your staffing requirements with the right skills, domain experience and language abilities. We provide you with the right technical resources when and where you need it. For details on our IT staff augmentation services, email jobsUSA@networkprograms.com.

For more details, please visit us at www.networkprograms.com or email us at sales@networkprograms.com.

India Japan USA Australia
◆ Telecom ◆ Datacom ◆ Embedded
Onsite ◆ Offshore

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SEI-CMM Level 5
ISO 9001:2000
Quality Takes Us Ahead